



QUALITY ASSURANCE PROGRAMS

Platinum maintains high standards of quality by frequently communicating with employees, supervisors, and managers. Our Quality Assurance Manager makes routine site visits and provides a written report of safety and quality compliance on a daily basis. We check our work so it saves our clients valuable time and provides them peace of mind.

“Competitive pricing and high praise from those in the property management network was behind my decision to change to Platinum. Their response to requests has been quick and their service has been outstanding. By securing a lower cost option for stone replacement they allowed us to increase the size of our scope of work while still saving money.”

Vicki Chadwell
Senior Property Manager
Morning Calm Management
Baltimore, MD



Metal maintenance and refinishing

Stone maintenance and restoration

Wood maintenance and refinishing

Pressure washing, stone repair,
painting, grout cleaning and
rejuvenation, paver repairs



For more information about
Platinum’s services:

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QUALITY

VALUE

SERVICE

AT PLATINUM, OUR NAME SAYS IT ALL

We're the foremost architectural finish restoration and maintenance service provider in the D.C., Northern Virginia, Baltimore, and New York City metropolitan areas – providing premium quality services for many distinguished properties.

Platinum provides custom-tailored programs in metal, stone, and wood maintenance and restoration. Our services help maintain a first class commercial property, enhance its market value, and support its overall image. Our technicians' highly skilled expertise in finishes and protectants achieve exceptional, lustrous results for our clients' properties.

Our clients recognize the value, quality, and high standards of our work. Responsiveness and follow up to their requests is second to none.

Please contact us for a free evaluation of your needs, large or small, *and start seeing the Platinum difference.*

RESTORATION AND MAINTENANCE SERVICES

Platinum specializes in interior and exterior metal, stone, and wood maintenance and restoration – including cleaning, repair, polishing, and refinishing.

The Art of Metal

Entrances, facades, elevators, window frames and signage often contain stainless steel, brass, bronze, and anodized aluminum. These surfaces require attention to ensure that their aesthetic appearance retains its original luster.

The Strength of Stone

Whether it's marble, terrazzo, limestone or granite, stone is used in many high traffic areas throughout a property, including lobby floors, passenger elevators and walls. Stone requires regular maintenance to preserve its integrity and finish.

The Beauty of Wood

Wood is usually chosen for its warm feeling and ability to be easily shaped. From cherry to bamboo to synthetic laminates, this attractive material requires regular conditioning and maintenance.

JOB START-UP AND TRANSITION PROCEDURES

Before Platinum begins a project, we carefully survey your building. Any areas that require immediate attention are reported to property management. A meeting is held to discuss recommendations and client requests. A project schedule is outlined and implemented.

We're in constant communication with property management and building personnel throughout the project. When a service is scheduled, a work request is completed and sent to the property. We follow-up to confirm access to the building and, if necessary, make client scheduling changes. After maintenance and restoration work is completed, we follow up with our clients to ensure that they are fully satisfied with the results.

“Since taking over the stone, metal and wood maintenance service contracts, I’ve been impressed with Platinum’s devotion to making our building look great. They proactively follow up with anything needed to get the job done, making sure we are very satisfied.”

Josh Turnbull
AVP, Gallery Place, Washington, DC